

# Groupama Healthcare

## Key contacts

### Managers

**Alistair Sclare**

Healthcare Director

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Manager**Tel** 01462 688191**Email** lisa.hall@groupama.co.uk**Tracey Sell**Healthcare Customer Service Team  
Manager**Tel** 01462 688112**Email** tracey.sell@groupama.co.uk**Andrew Santoni**Healthcare Planning and  
Pricing Manager**Tel** 01462 688183**Email** andrew.santoni@groupama.co.uk**Stephen Chaloner**

PMI Technical Manager

**Tel** 01462 688158**Email** stephen.chaloner@groupama.co.uk

### Account Management Team

**Claire Ginnelly**Head of Business Development -  
Healthcare**Mob** 07736 125500**Email** claire.ginnelly@groupama.co.uk**Gill Adams**Strategic Account Manager -  
Northern England**Mob** 07739 615384**Email** gill.adams@groupama.co.uk**Steven Brewis**Key Account Manager -  
London and M25 corridor**Mob** 07917 146457**Email** steven.brewis@groupama.co.uk**Pete West**Key Account Manager -  
Southern England**Mob** 07918 632743**Email** pete.west@groupama.co.uk**Simon Young**Key Account Manager -  
Midlands**Mob** 07769 716313**Email** simon.young@groupama.co.uk

## New business pricing team

New business quotes and enquiries  
**Tel** 0333 633 9003  
**Fax** 0333 633 9010  
**Email** healthquotes@groupama.co.uk

## Renewals pricing team

All renewal pricing issues, including:  

- Revised renewal quotes
- Medical underwriting

**Tel** 0333 633 9007  
**Fax** 0333 633 9010  
**Email** healthpricing@groupama.co.uk

## Membership department

Member enquiries for existing schemes, including:  

- Requesting policy documentation
- Adding/removing members
- Renewal information

**Tel** 0333 633 9002  
**Fax** 0333 633 9010  
**Email** healthmembers@groupama.co.uk

## New business submissions team

Incepting a scheme  
**Tel** 01462 688152  
**Fax** 0333 633 9010  
**Email** healthnewbusiness@groupama.co.uk

## Claims department

All claims enquiries for existing schemes, including:  

- Making a new claim
- Checking the status of an existing claim
- Clarifying if a medical procedure is covered

**Tel** 0333 633 9001  
**Fax** 0333 633 9009  
**Email** healthclaims@groupama.co.uk

## Agency

Groupama Healthcare  
Agency department  
60 Spring Gardens  
Manchester, M60 1HU  
**Tel** 0161 830 1340  
**Fax** 0161 834 7873

### Lynne Hague

Customer Proposition - Head of Agency

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### Samantha Toland

Customer Proposition - Agency Administrator

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